

GRI Indicators – 5 Year Summary

Indicator	Unit of Measure	2015	2014	2013	2012	2011	
EC1	Direct economic value (Sri Lanka only, details of Bangladesh operation appears on page 206):						
	- Generated	Rs. Mn.	72,034	67,019	67,546	58,972	42,498
	- Distributed	Rs. Mn.	67,275	63,066	64,007	55,352	40,370
	- Retained	Rs. Mn.	4,759	3,953	3,539	3,620	2,128
	Economic Value Added	Rs. Mn.	8,256	7,272	6,532	4,807	5,208
EC5	Ratio of standard entry level wage		Above minimum	Above minimum	Above minimum	Above minimum	Above minimum
EC6	Proportion of senior management from local community						
	- Sri Lanka	%	100.00	100.00	100.00	100.00	100.00
	- Bangladesh	%	98.81	98.58	98.58	98.51	98.99
EC7	Funds disbursed to SMEs, Argi businesses, Micro financing	Rs. Bn.	260	220	182	16	37
EC8	Financial literacy and capacity building programmes						
	- No. of programmes	Nos.	15	9	6	5	4
	- No. of participants	Nos.	1,822	382	574	580	284
EN6	Energy consumption	Gigajoules	55,877	55,944	55,080	58,446	Unavailable
EN23	Waste disposal						
	- e-waste	Kg.	Nil	Nil	Nil	13,200	Unavailable
	- Paper	Kg.	98,155	130,335	Unavailable	Unavailable	Unavailable
EN27	Credit proposal over Rs.100 Mn. screened through SEMs	Nos.	4,232	3,063	Unavailable	Unavailable	Unavailable
EN32	Percentage of new suppliers screened – Environment	%	100.00	100.00	100.00	100.00	100.00
LA1	New employee hires						
	- Male	Nos.	225	236	228	122	311
	- Female	Nos.	21	93	103	108	65
	Attrition						
	- Male	Nos.	158	159	106	6	28
	- Female	Nos.	49	44	43	4	1
LA2	Benefits provided to full-time employees		Qualitative disclosure refer page 199				
LA3	Return to work maternity leave						
	- Return to work ratio	%	100.00	100.00	98.00	100.00	100.00
	- Retention ratio	%	100.00	100.00	100.00	100.00	100.00
LA4	Minimum notice period		Qualitative disclosure refer page 205				
LA8	Health and safety topics covered		Qualitative disclosure refer page 205				
LA9	Average training hours						
	- Male	Hours	25.82	25.68	34.85	22.98	26.47
	- Female	Hours	19.59	27.14	25.68	21.41	22.26
LA10	Skill development programmes	Hours	10,581	7,382	16,686	18,816	12,512
LA11	Percentage of employees receiving performance evaluations	%	100.00	100.00	100.00	100.00	100.00
LA12	Diversity and equal opportunity		Qualitative disclosure refer page 203				

Indicator	Unit of Measure	2015	2014	2013	2012	2011	
LA13	Remuneration ratio women to men						
	- Corporate Management	X:Y	1 : 0.94	1 : 0.84	1 : 0.87	1 : 0.97	1 : 1.10
	- Executive Officers	X:Y	1 : 1.09	1 : 0.93	1 : 0.98	1 : 0.96	1 : 0.97
	- Junior Executive Assistants and Allied Grades	X:Y	1 : 1.10	1 : 0.91	1 : 0.85	1 : 0.88	1 : 0.88
	- Banking and Graduate Trainees	X:Y	1 : 1.04	1 : 1.00	1 : 0.98	1 : 1.06	1 : 0.96
	- Office Assistants and Other	X:Y	1 : N/A	1 : N/A	1 : N/A	1 : N/A	1 : N/A
LA14	Percentage of new suppliers screened – Labour practises	%	100.00	100.00	100.00	100.00	100.00
LA16	Number of significant grievances on labour practices filed and resolved	Nos.	Nil	Nil	Nil	Nil	Nil
HR3	Number of significant incidents of discrimination	Nos.	Nil	Nil	Nil	Nil	Nil
HR4	Percentage of employees in trade unions	%	83.91	83.48	82.17	76.40	77.41
	Operations with risk of violation of right to exercise freedom of association	Nos.	Nil	Nil	Nil	Nil	Nil
HR5	Number of significant incidents of child labour	Nos.	Nil	Nil	Nil	Nil	Nil
HR6	Number of significant incidents of forced or compulsory labour	Nos.	Nil	Nil	Nil	Nil	Nil
HR10	Percentage of new suppliers screened – Human Rights	%	100.00	100.00	100.00	100.00	100.00
HR12	Number of significant grievances on Human Rights	Nos.	Nil	Nil	Nil	Nil	Nil
SO1	Operations with local community engagement		Qualitative disclosure refer pages 208 to 213				
FS13	Performance in Northern and Eastern Provinces						
	-Deposits	Rs. Mn.	39,565	33,755	29,443	26,408	22,812
	-Advances	Rs. Mn.	10,476	8,715	11,570	14,332	13,794
	-Number of Branches	Nos.	27	24	24	23	21
	-Number of ATMs	Nos.	57	54	52	50	46
FS14	Initiatives to improve access to financial services						
SO5	Number of alerts reported to FIU of CBSL	Nos.	21	11	10	12	-
SO8	Non-compliance with laws and regulations (Sri Lanka only)						
	- Monetary value	Rs.'000s	-	-	-	-	-
	- No. of monetary sanctions	Nos.	Nil	Nil	Nil	Nil	Nil
SO9	Percentage of new suppliers screened – Impacts on society	%	-	-	-	-	-
PR3	Information required on product and service labelling		Qualitative disclosure refer page 185				
PR4	Non-compliance with regulations on product and service labelling	Nos.	Nil	Nil	Nil	Nil	Nil
PR5	Results of marketing survey		Graphical disclosure refer page 183				
PR7	Non-compliance with regulations on marketing communication	Nos.	Nil	Nil	Nil	Nil	Nil
PR8	Substantiated complaints on customer privacy	Nos.	Nil	Nil	Nil	Nil	Nil

Indicator	Unit of Measure	2015	2014	2013	2012	2011	
PR9	Non-compliance with laws and regulations on provision and use of products and services	Nos.	Nil	Nil	Nil	Nil	
FS1-5	Policies, procedures and process for managing environmental and social components and their associated risks applicable on products and services offered		Qualitative disclosure refer page 214				
FS6	Portfolio of business lines by segments		Refer Note 61 to the Financial Statements on page 364 for 'Operating Segments'				
FS7	Products portfolios of						
	- Industrial	Rs. Mn.	39,539	25,950	18,868	18,089	16,145
	- Agriculture	Rs. Mn.	4,997	3,385	2,398	2,110	1,637
	- Microfinance	Rs. Mn.	708	777	968	1,305	1,197
FS8	Portfolio of loans granted for renewable energy projects	Rs. Mn.					
	- Wind	Rs. Mn.	1,835	2,101	1,091		
	- Solar	Rs. Mn.		-	46		
	- Hydro	Rs. Mn.	876	819	1,263		
	- Bio-mass	Rs. Mn.	131	-	-		
FS9	Coverage and frequency of audits						
	- Onsite audits	Nos.	265	264	232	203	192
	- Online audits	Nos.	216	213	242	230	113